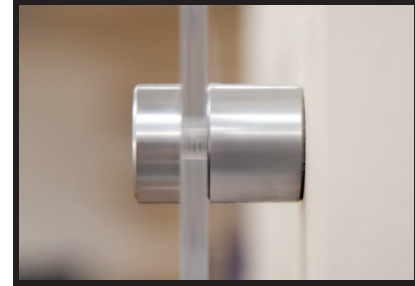


Q: Which product(s) do I need to use for my project?

A: This is the most common question we get asked. Have no fear, that is why we are here. As the designer and manufacturer, we are able to work with you to create infinite design solutions for your projects. We start with a set of standard questions to simplify the design and ordering process; **TYPE OF PROJECT, WHICH PRODUCTS, TYPE OF MATERIAL, DIMENSIONS AND TYPE OF WALL.**



1. We start by asking **WHAT TYPE OF PROJECT** you are working on (i.e.: *signage, shelving, banners, furniture*). If you have a wide variety of applications in a project or a more complicated project that requires a visual aide, we ask that you email or fax us a sketch or layout so that we can be sure to get you the right products for your application(s).
2. That leads us to ask **WHICH PRODUCTS** you want to use or how you want to attach your material to the wall. We offer six different product lines: *StandOffs, Wire-Lite, Wire Suspension, EZ-Rod & Wire, StructureLite* and *Hardware*. Our most common products are the StandOff Caps and Barrels, which are used to mount a wide variety of panels and materials. StandOff Caps can be used to mount your panel flush to a surface or you can combine them with StandOff Barrels to add dimension for a unique look. We also offer Panel Edge Grips or 4-Way Hubs, which don't require holes in your panels and will also allow you the same flexibility in design. Our product lines are made up of modular components which allow for adaptability and changeability with most applications.
3. Once we have a general design idea of your project, we will ask for the **TYPE OF MATERIAL AND THE DIMENSIONS**. Panels can be made from many different materials with varying weights. To determine which products you'll need and how many of each, we will ask for the height, width and thickness (H x W x T) of the material. *For example, a square foot of 1/2" tempered glass can weigh approximately 6 lbs, where as a square foot of 1/2" expanded PVC only weighs 1 1/2 lbs.* The thinner the material, the more potential the material may bow. The thicker the material, the heavier it will be and may require more support.
4. Lastly, we will inquire about the **TYPE OF WALL** you want to attach to. Common mounting surfaces include drywall, wood, metal, concrete and varying other materials. We offer a wide variety of installation hardware such as wall anchors, wood screws, concrete bolts, threaded studs and installation tools. Clients often rely on our knowledge of applications to suggest the right installation hardware.

Once we have all or some of these basic questions answered, we may find some additional factors that we may take into account. Such as location (i.e.: *high traffic area, retail use, residential use*), intended use or frequency of graphic replacement (i.e.: *tradeshow booth, changing directory*). These questions will help us guide you to the right solution for your project. We provide free estimates and can also custom design and manufacture components to your needs. Please contact us today and our team of *Client Solutions Specialists* can help "Bring Your Designs to Life®". We look forward to working with you on your next project!

– Todd McMillen | Client Solutions Specialist